



Acorn Builders

Acorn Builders Ltd
Client Brochure 2023

Introduction

Acorn Builders Ltd are a premier insurance building contractor covering the South East of England. Working with insurance companies, TPA's and Brokers to provide reinstatement repairs to policyholders to return homes and premises to their pre-loss condition.

**YOU WILL
BENEFIT FROM
OUR 20 YEARS
IN BUSINESS**

Acorn's Vision

To be known as the premier insurance building contractor in the South East of England. Working with customers and clients in a caring and professional manner.

Acorn's Mission

To provide an end to end Insurance Building Repair Service to our customers and clients.

Acorn's Core Principles

Our Customers receive the best service from our workforce who believe in the below core principles:

Integrity

Understanding, firm but fair, honest and transparent.

Respect

With due regard to the feelings, wishes, contributions and opinions of others.

Commitment

Dedication to achieving excellence in all aspects of our business.

Innovation

Encouraging new ideas that contribute to the success of the company.

The Family Behind the Business

Incorporated in May 2002 by Lee and Jamie's late father, Stephen Smart.

His ethos was simple; to provide construction services for both residential customers and insurance customers situated in the East Sussex area.

Lee started working for the company in 2003 and his twin Brother Jamie joined the company in 2012 to assist in managing the successful and ever growing family business.

Sadly Stephen passed away in 2019. Lee and Jamie have since taken on the business and all of the principles initially laid out by their father.

Lee and Jamie continue the journey started by Stephen, expanding the business further afield and working with leading clients within the insurance sector to repair and restore policyholders' properties.

